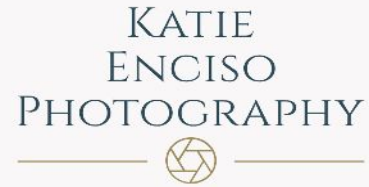


# Frequently Asked Questions



1909 Alcoa Drive

New Kensington, Pennsylvania 15068

724-472-5916

[katieencisophotography@gmail.com](mailto:katieencisophotography@gmail.com)

Licensed & Insured

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# The details you need to know

How many different wedding packages do you offer?

We offer 4 different wedding packages - ranging from 3 hours to 12 hours of wedding day coverage. While we suggest two photographers to optimize your best view and story of your day, our 6, 8 and 10 hour packages offer the option of one to two photographers.

Are your wedding packages customizable?

Yes, we customize the wedding packages to meet your wedding day vision and needs for that day. We can add an hour or reduce the package by an hour to meet your needs. Weddings are expensive enough, there is no reason to pay for something you don't need!

But we have to get every shot, so if you need more hours of coverage we can do that too!

Do we have to have an engagement session?

No, while we do suggest an engagement session so you can ensure you are comfortable in front of the camera, you can customize your package to add an hour to your wedding day coverage in lieu of your engagement session.

Just one of the great benefits to being able to customize your own day!

# The details you need to know

Can we talk about our wedding photography vision?

Absolutely, we encourage this! Our goal is to be dedicated to getting to know you and create a visual representation of your love story. Please email or give us a call to set up a time to talk how we can help capture your special memories.

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What type of payments do you accept?

We accept several types of payments, to ensure you are comfortable with your payment options.

We prefer Credit Card & Debit Cards with Square Processing. But also accept Cash, Checks, PayPal, Venmo & Zelle transactions.

*Specific details will be included in your Wedding photography contract.*

Can we make payments?

Of course!

Weddings are expensive. Once we secure your initial deposit to reserve your wedding date, we can offer the ability to make payments over the course of your engagement to fulfill your wedding photography contract.

# The details you need to know

## Where can I find my pictures?

Right here on the Katie Enciso Photography website, under Client Galleries. This is a personal, password protected gallery only for you and who you share your password with.

## How long should I expect my pictures to be posted to my gallery?

During our slow season expect a 4-6 week turn around, however in our busy season expect a 6-8 week turn around for pictures to be posted to your gallery. This turnaround time is for all sessions, not just weddings. We don't want to rush the quality for any picture for anyone.

## When is your busy season?

Our busy season are our engagement and weddings seasons, this starts in April and runs through November. Our slower seasons are from November through March.